

Installing Sentinel Modules for ArcGIS 10

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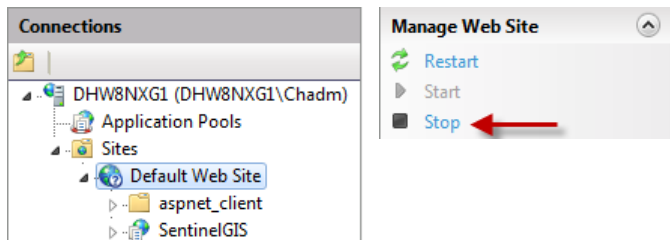
Issue:

ArcGIS 9.3 and ArcGIS 10 require different installers for Sentinel GIS modules. When upgrading from ArcGIS 9.3 to 10, this requires that Sentinel GIS modules be uninstalled first, then reinstalled with new installers.

Note: *It will not be possible to run the Sentinel GIS Patch Installer for ArcGIS 10 to accomplish this update. Uninstall and reinstall is required.*

Solution:

1. Uninstall all Sentinel GIS modules (Larviciding, Surveillance, Adulticiding, Service Request Desktop, Service Request Web).
2. If you have Service Request installed, and you are using a Microsoft Access database, back up the database that is in C:\Program Files\B&G Chemical\Sentinel GIS\Service Request\Data.
3. Delete the c:\Program Files\B&G Chemical folder. *Note: If you had Service Request: Web installed, you may have to stop the Website by going to Control Panel > Administrative Tools > Internet Information Service.*



4. Uninstall ArcGIS 9.3. **Do not uninstall ArcGIS before Sentinel modules, or you may have to reinstall ArcGIS 9.3 to successfully remove Sentinel GIS modules.**
5. Install ArcGIS 10.0.
6. Install ArcPad 10.0 on the desktop. This is required for data extraction to ArcPad, even if you are using ArcPad 7.1.1 or 8.0 SP4 on the mobile device.
7. Install all Sentinel GIS modules using new ArcGIS 10 installer packages.

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